

FAULTY GOODS CLAIM

B—TEAM

Please send the claimed goods together with completed form to the following address immediately after the defect has occurred. We recommend that you keep proof of shipping and inform us via email on info@bteam.cz.

BOD BOD BOD s.r.o., Křížkovského 18, 130 00 Prague 3, Czech Republic

Important:

Complaints do not apply to defects caused by normal wear or misuse. In most cases, claimed shoes are sent for review and, if necessary, for repair to the manufacturer, Botas a.s. The maximum time limit for settling a claim is 30 days.

Only goods that are properly cleaned and in a hygienic state can be claimed. Otherwise, we have the right to refuse the goods. Thank you for your understanding.

Name and Surname:

Contact details (email, phone, address):

Order number or invoice number:

Description of fault:

Preferred way to handle the claim

repair exchange for new goods money back

Date:

Signature:

BOD BOD BOD s.r.o.
Křížkovského 1584/18, 130 00 Prague 3 – Žižkov, Czech Republic, VAT: CZ02777819

Feel free to contact us in case of any further questions.
www.bteam.cz • info@bteam.cz • +420 608 099 278